



international business aviation council, ltd.

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*"The recognized
forum for leveraging
strengths of Members
to enhance the safety,
acceptance and
economic contribution
of business aviation
globally."*

10 June 2009

Mr. Ryan Stone,
CEO Jetpool LLC
5400 Airport Dr
Charlotte NC 28208
USA

Dear Mr. Stone:

The International Business Aviation Council (IBAC) and the National Business Aviation Association (NBAA) would like to congratulate you and the members of Jetpool, LLC on achieving International Standard for Business Aviation Operations (IS-BAO) registration. This is a significant accomplishment of which your organization can be extremely proud.

The process to complete implementation is not easy. Your flight department management and personnel invested considerable time and personal effort to develop and implement this world-class business aviation code of practice. IS-BAO is modeled on the ISO – 9000 family of standards. It requires development of programs, systems, processes and procedures to meet safety and security standards. These organizational, maintenance, operational, training and security requirements are based on international standards and industry best practices. The foundation of IS-BAO is the development of a safety management system to assess and mitigate the risks encountered in your flight operations. Validation of the entire process has been completed by an independent audit.

In achieving this registration milestone, your flight department has joined the expanding list of proactive flight departments around the world that have implemented the IS-BAO to manage the safety, security, efficiency and effectiveness of their operations.

Congratulations again on this very noteworthy achievement.

Yours truly,

Donald Spruston
Director General